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> April 14th, 2023 Sekonic Corporation

Compatibility and Update between "C-800/C-7000 Firmware" and "Utility" due to product name change

Thank you for using our products.

If the C-800/C-7000 is updated to the latest firmware which is released due to product name change, old version of Utility for Macintosh cannot recognize the C-800/7000.

For Windows version, old Utility can recognize the C-800/C-7000, however, we recommend the Utility to be upgraded to the latest version. Please follow the instruction below.

1. How to check the version

Products (Meter) •

<C-800>

Touch the [Setting] icon on Menu screen, and touch the [Product Information] icon on the page 2 of "Setting" screen.



<C-7000>

Touch the [Setting] icon on page 2 of Menu screen, and touch the [Product Information] icon on the page 2 of "Setting" screen.



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Utility

<Windows>

Click the [Help] on menu and select [About This Utility] to see the version information.



<Macintosh>

Click the Utility name on menu and select [About This Utility] to see the version information.



2. Utility for [Macintosh]

<C-7000 compatibility>

		C-7000 meter's firmware			
		Ver.26 or earlier	Ver.27 or later		
[For Macintosh]	Ver.3.00.00	ОК	Unable to recognize the meter		
Utility	Ver.3.01.00	ОК	ОК		

<C-800 compatibility>

		C-800 meter's firmware				
		Ver.11 or earlier	Ver.12 or later			
[For Macintosh] C-800 Utility	Ver.1.01.00 or earlier	ОК	Unable to recognize the meter			
	Ver.1.02.00	ОК	ОК			

<Solution of Utility for [Macintosh]>

If your meter is not recognized by the Utility, please update the Utility and meter's firmware to the latest version as follows. (The images used below are the C-800 Utility)

First of all, update the Utility to the latest version.

1.	Connect the meter to the computer via USB cable, and then turn on the power of meter.	

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- 2. Start the "C-800 Utility" or "C-700/C-7000 series Utility" and click the [Update] button.
- SEKONIC C-800 Utility Memory Data Product Setting Update od [iclio] 2023/04/11 19:55 Update-3 The update information was detected. Please choose the item and click "Update >". Item Product F/W Current Version New Version 20-11-11 **-12-11 SEKONIC C-800 Utility 1.01.00 1.02.00 < Back Update > Cance

Update-4

ОК

100%

100%

The update is complete

Update

Acquiring the Updates Information

4. After the update of Utility, click the [OK] button to restart.

3. Click [Next] button on the screens of "Update-1"

Utility" or "C-700/C-7000 series Utility" only.

and "Update-2". Uncheck the ☑ mark of "Product

F/W" on the "Update-3" screen and click

[Update] button to update the "SEKONIC C-800

5. The update of Utility is completed.

Next, update the meter to the latest firmware.

1.	Click the [Update] button.		Connect	SEKONIC O Memo Product Screer Up ed [idle]	2-200 Utility	5
2.	Click [Next] button on the screens of "Update- 1" and "Update-2". Check the ⊠ mark of "Product F/W" on the "Update-3" screen and click [Update] button. <u>* After firmware update, the power of meter</u> is turned off automatically.	e update inform ease choose the Product F/W C-800 Operation SEKONIC C-8	ition was detec item and citek " Item ting Manual 00 Utility < B	Update ted. Update >". ack	e-3 Current Version 20-11-11 1.02.00 Update >	New Version **-12-11 1.02.00 Cancel
3.	The update of meter's firmware is completed.					

In case that the meter's firmware is updated before the update of Utility. If you update the meter's firmware first, the Utility may not recognize the meter. Please follow the instruction below to re-install the Utility. * If the update screen-4 is frozen and does not activate [OK] button to complete the firmware update, please force-quit the Utility.

Open the folder of "Utility" in the "C-800" or "C-700Series" folder in "Applications" folder.	$\begin{array}{c} \swarrow \\ Applications \end{array} \longrightarrow \begin{array}{c} \frown \\ C-800 \end{array} \longrightarrow \begin{array}{c} \Box \\ Utility \end{array}$
Double-click the 「UninstallC800Utility」 or 「UninstallC7000Utility」.	SEKONIC UninstallC800Utili ty
Check the mark ☑ of "C-800 Utility" or "C- 700/C-7000 series Utility" and click the [Uninstall] button to start uninstallation.	SEKONIC C-800 Utility Uninstaller Please select item(s) to uninstall. C-800 Utility C-800 Operating Manual Uninstall Close
Open the folder of "SEKONIC" in the "Applications" folder, select the "C-800" or "C-700Series" folder and drag and drop it into "Trash".	
Download the latest Utility from the website of Sekonic, and install it. <u>Download from here</u>	

3. Utility for [Windows]

Select "SEKONIC C-800 Utility" or "C-700/C-7000 series Utility" on the "Update" screen in the Utility for Windows version to update. Once the installer is launched, follow the instruction according to the set-up wizard.

For further assistance, please contact:

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